

REMINDER: Aetna D.0 Claim Submission Information

If your pharmacy has received reject 06 for Group ID, rejects GE, JE, or HE for Sales Tax, or reject DN for Basis of Cost Determination, please review the Aetna D.0 pharmacy below. This information was provided to you on December 30, 2011. **If you have additional questions on NCPDP fields and/or your pharmacy software, please contact your chain headquarters (if applicable) or your pharmacy software help desk for assistance.**

Valid Values/Additional Information	Reject Code/Message	Action								
GROUP ID IS NOW REQUIRED										
The Group ID as printed on the member's card (excluding dashes and spaces)	Reject 06 – "Missing/Invalid Group#"	Please resubmit the claim with the Group ID that is returned on the rejected claim response insurance segment								
SALES TAX INFORMATION IS NOW REQUIRED IN AREAS WHERE SALES TAX IS APPLICABLE (LA, MN, IL)										
<p>Percentage Sales Tax Amount Submitted– Required when Percentage Sales Tax Rate Submitted and Percentage Sales Tax Basis Submitted are used</p> <p>Percentage Sales Tax Rate Submitted Required if Percentage Sales Tax Amount Submitted (482-GE) and Percentage Sales Tax Basis Submitted (484-JE) are used</p> <p>Percentage Sales Tax Basis Submitted Valid Values 02, 03 Required if Percentage Sales Tax Amount Submitted (482-GE) and Percentage Sales Tax Rate Submitted (483-HE) are used</p>	<p>Reject GE – M/I Percentage Sales Tax Amount Submitted</p> <p>Reject JE – M/I Percentage Sales Tax Basis Submitted</p> <p>Reject HE - M/I Percentage Sales Tax Rate Submitted</p> <p>\$0.00 within the Data Element 482-GE Percentage Sales Tax Amount Submitted</p> <p>02 or 03 within Data Element 484-JE Percentage Sales Tax Basis Submitted</p> <p>0.0001% within Data Element 483-HE Percentage Sales Tax Rate Submitted</p>	<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">IF THE PROVIDER INTENDS TO SUBMIT SALES TAX ON A CLAIM</p> </div> <p>THEN: Resubmit the claim with the Sales Tax value that corresponds to the specific reject code</p> <div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">IF A PROVIDER DOES NOT INTEND TO SUBMIT TAX ON A CLAIM:</p> </div> <p>THEN:</p> <p style="text-align: center;">—OPTION 1—</p> <p>Submit the following values in the corresponding fields:</p> <table border="1" style="width: 100%; border-collapse: collapse; margin-bottom: 10px;"> <thead> <tr style="background-color: #e1f5fe;"> <th style="width: 60%;">FIELD</th> <th style="width: 40%;">VALUE</th> </tr> </thead> <tbody> <tr> <td>482-GE Percentage Sales Tax Amt Submitted</td> <td style="text-align: center;">\$0.00</td> </tr> <tr> <td>484-JE Percentage Sales Tax Basis Submitted</td> <td style="text-align: center;">02 or 03</td> </tr> <tr> <td>483-HE Percentage Sales Tax Rate Submitted</td> <td style="text-align: center;">0.0001%</td> </tr> </tbody> </table> <p>OR:</p> <p style="text-align: center;">—OPTION 2—</p> <p>Resubmit the claim in Version Release Number 5.1</p> <p>OR:</p> <p style="text-align: center;">—OPTION 3—</p> <p>If Option 1 and 2 are unsuccessful, contact Aetna PHL at 1-800-238-6279 for assistance</p>	FIELD	VALUE	482-GE Percentage Sales Tax Amt Submitted	\$0.00	484-JE Percentage Sales Tax Basis Submitted	02 or 03	483-HE Percentage Sales Tax Rate Submitted	0.0001%
FIELD	VALUE									
482-GE Percentage Sales Tax Amt Submitted	\$0.00									
484-JE Percentage Sales Tax Basis Submitted	02 or 03									
483-HE Percentage Sales Tax Rate Submitted	0.0001%									

Valid Values/Additional Information	Reject Code/Message	Action
BASIS OF COST DETERMINATION IS NOW REQUIRED (WITH SPECIFIC VALUES)		
01 – 13 (Note: Values 0 or 00 are not supported). This field is required on both the Pricing Segment and the Compound Segment	Reject DN – “M/I Basis of Cost”	Resubmit the claim with a value of 01-13
<p>If your chain encounters issues with D.0 claim submissions, and/or has general questions on the above information, please reach out to Aetna’s provider NCPDP D.0 contact mailbox: NCPDPD.0Questions@aetna.com</p> <p>The current Aetna Payer Sheet is available at: http://www.aetna.com/pharmacy-insurance/healthcare-professional/pharmacists-pharmacies.html</p>		