


Alert: Aetna D.0 Claim Submission Information

Aetna is NCPDP D.0 compliant. **Prior to NCPDP D.0 claim submission to the Aetna BIN 610502**, please ensure your software / pharmacy submissions are able to comply to the below items and the Aetna Payer Sheet.

- We recommend using a ***PHASED APPROACH***, submitting only one or two Aetna plans at a time on initial migration, to ensure compatible processing prior to full cutover
- Several key changes will occur with the migration from the NCPDP v5.1 to NCPDP D.0. Review the chart below for specific information to minimize store and member impacts

Key Changes from NCPDP v5.1	Valid Values / Additional Information	Reject Code / Message (if valid data not submitted)	Action								
Critical – Impacting All Claims											
Group ID is now required	The Group ID as written on the member's card (excluding dashes and spaces)	Reject 06 – "Missing/Invalid Group#"	Please resubmit the claim with the Group ID that is returned on the rejected claim response insurance segment								
Sales Tax Information is now required in areas where sales tax is applicable (LA, MN, IL) Note: Currently, valid values are required for submission on all commercial claims (LA, MN and IL) and Med D applicable claims (IL). A system update is underway to allow pharmacies to elect when it is appropriate to submit the applicable tax.	Percentage Sales Tax Amount Submitted – Required when Percentage Sales Tax Rate Submitted and Percentage Sales Tax Basis Submitted are used Percentage Sales Tax Rate Submitted - Required if Percentage Sales Tax Amount Submitted (482-GE) and Percentage Sales Tax Basis Submitted (484-JE) are used Percentage Sales Tax Basis Submitted – Valid Values 02, 03 Required if Percentage Sales Tax Amount Submitted (482-GE) and Percentage Sales Tax Rate Submitted (483-HE) are used	Reject GE – M/I Percentage Sales Tax Amount Submitted Reject JE – M/I Percentage Sales Tax Basis Submitted Reject HE - M/I Percentage Sales Tax Rate Submitted \$0.00 within the Data Element 482-GE Percentage Sales Tax Amount Submitted 02 or 03 within Data Element 484-JE Percentage Sales Tax Basis Submitted 0.0001% within Data Element 483-HE Percentage Sales Tax Rate Submitted	<div style="border: 1px solid black; padding: 5px;"> IF THE PROVIDER INTENDS TO SUBMIT SALES TAX ON A CLAIM THEN: Resubmit the claim with the Sales Tax value that corresponds to the specific reject code </div> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> IF A PROVIDER DOES NOT INTEND TO SUBMIT TAX ON A CLAIM: THEN: <p style="text-align: center;">—OPTION 1—</p> Submit the following values in the corresponding fields: <table border="1" style="width: 100%; margin-top: 5px;"> <thead> <tr> <th style="background-color: #ADD8E6;">FIELD</th> <th style="background-color: #ADD8E6;">VALUE</th> </tr> </thead> <tbody> <tr> <td>482-GE Percentage Sales Tax Amt Submitted</td> <td>\$0.00</td> </tr> <tr> <td>484-JE Percentage Sales Tax Basis Submitted</td> <td>02 or 03</td> </tr> <tr> <td>483-HE Percentage Sales Tax Rate Submitted</td> <td>0.0001%</td> </tr> </tbody> </table> <p>OR:</p> <p style="text-align: center;">—OPTION 2—</p> Resubmit the claim in Version Release Number 5.1 OR: <p style="text-align: center;">—OPTION 3—</p> If Option 1 and 2 are unsuccessful, contact Aetna PHL at 1-800-238-6279 for assistance </div>	FIELD	VALUE	482-GE Percentage Sales Tax Amt Submitted	\$0.00	484-JE Percentage Sales Tax Basis Submitted	02 or 03	483-HE Percentage Sales Tax Rate Submitted	0.0001%
FIELD	VALUE										
482-GE Percentage Sales Tax Amt Submitted	\$0.00										
484-JE Percentage Sales Tax Basis Submitted	02 or 03										
483-HE Percentage Sales Tax Rate Submitted	0.0001%										
<div style="border: 1px solid black; padding: 5px;"> IF A SALES TAX REJECT OCCURS: Please review the Action Column for options </div>											

Key Changes from NCPDP v5.1	Valid Values / Additional Information	Reject Code / Message (if valid data not submitted)	Action
Basis of Cost Determination is now required (with specific values)	01 – 13 (Note: Values 0 or 00 are not accepted/supported). This field is required on both the Pricing Segment and the Compound Segment	Reject DN – “M/I Basis of Cost”	Resubmit the claim with a value of 01-13
Patient Last Name is now required		Reject CB – “M/I Patient Last Name”	Resubmit the claim with the Patient’s Last Name
Gross Amount Due Formula will now be enforced	Value in this field must balance with all submitted amount fields	Reject R9 – “Value In Gross Amount Due Does Not Follow Pricing Formula”	Resubmit the claim following the NCPDP Gross Amount Due Formula
Software Vendor Certification ID is now a required field	Submit the CVS Caremark Vendor Certification ID	AK – “M/I Software Vendor/Certification ID”	Resubmit the claim with the CVS Caremark Vendor Certification ID
High Priority – Impacting Some Claims			
Compound Claims – DUR/PPS Level of Effort is now required on a compound claim	Valid values are 0, 11-15	Reject 8E – “M/I DUR/PPS Level Of Effort”	Resubmit the claim with a value of 0, 11-15
Compound Claims – now require all ingredients to be submitted on the same claim			
Important Information to Note			
Prescription Service/Rx Number Expanded	Expanded to 12 bytes		
New reject codes have been added			
B3 and E1 transactions will no longer be supported on BIN 610502	E1 Transactions should be sent to the Troop Facilitator (not Aetna BIN) for Medicare Part D Beneficiaries		

If your chain encounters issues with D.0 claim submissions, and/or has general questions on the above information, please reach out to Aetna’s provider NCPDP D.0 contact mailbox:

NCPDPD.0Questions@aetna.com

The current Aetna Payer Sheet is available at:

<http://www.aetna.com/pharmacy-insurance/healthcare-professional/pharmacists-pharmacies.html>

Thank you,
Aetna Pharmacy Management

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