

Aetna Institutes of Excellence™ Transplant Facilities

Summary of Criteria

Requirements for Consideration:

Request for Information (RFI): Facility must submit a completed, current year, standardized response to the RFI.

Access: Aetna must determine that it has a need for facility's specific transplant services in its Institutes of Excellence™ network.

Contractual Status: There must be an executed, participating agreement covering pre-and post-transplant care facilities, physicians and all other related inpatient and outpatient costs. All physicians providing transplant services must be participating with Aetna.

Designation Process:

Aetna's Institutes of Excellence™ Oversight Committee (IOEOC) has sole discretion in making final determinations on eligibility.

Program Criteria:

Facility Certification

- All facilities must maintain JCAHO¹ accreditation.
- All solid organ transplant programs must have Medicare certification and be a UNOS² member in good standing.
- All bone marrow transplant (BMT) centers must be fully FACT3 accredited and NMDP⁴ certified. NCI⁵ designation is preferred, but not mandatory.

Data Management

- Programs must have the ability to collect, analyze, and report data, and must submit updated information to Aetna annually.

Program Processes

- Facility must agree to provide written notice to Aetna of any changes in its ability to deliver services to our members.
- Facility must maintain a staffing list and protocol list, which can be shared with Aetna upon request.
- Facility must be willing to allow site visits with appropriate National Medical Excellence Program[®] (NME) staff.
- Facility must disclose and explain any history of closure or suspension to the satisfaction of the Institutes of Excellence™ Oversight Committee (IOEOC).
- Facility must maintain general and professional liability and other insurance, as necessary.

¹ Joint Commission on the Accreditation of Healthcare Organizations

² United Network for Organ Sharing

³ Foundation for the Accreditation of Cellular Therapy

⁴ National Marrow Donor Program

⁵ National Cancer Institute

Staff

- Each solid organ program must have a UNOS-approved primary surgeon and primary physician.
- All facility staff must be properly credentialed by Aetna, privileged and reappointed within the scope of their specialty at facility.

Quality Improvement

- A Quality Improvement program must be in place for each program to the satisfaction of the IOEOC

Organ-Specific Criteria

Volume requirement varies by each transplant type. The minimum volumes per calendar year are listed below:

	Adult Program	Pediatric Program
Kidney	60	10
Liver	40	10
Heart	15	5
Lung	20	3
Heart/Lung	N/A	N/A
Pancreas	10	N/A
Pancreas/Kidney	10	N/A
Intestine	3	2
BMT	50	10

(at least 10 must be allogeneic)

- Outcome: For solid organs, 1-month and 1-year patient and graft survival are evaluated. At least 3 of these 4 parameters must be Not Significantly Different from expected per national data. For BMT, the 3-year cumulative 100-day survival is expected to be 92% for autologous and 65% for allogeneic transplants.
- For adult heart/lung programs, the lung program must be accepted in Aetna’s IOE, and the heart program must be Medicare certified.
- For pediatric heart/lung programs, the pediatric lung program must be accepted into the IOE, and the heart program must be active (a facility with zero transplants for the last year is considered inactive).
- If a facility that transplants adult kidneys wants to be considered program for pediatric kidneys, it must show that at least 25% of its total reported pediatric cases occur in patients between 0 and 10 years of age.

Aetna reviews all of its transplant criteria with a Transplant Advisory Committee multiple times a year. The Committee consists of leading practitioners in the field. Aetna retains the sole discretion to determine designation as an Institute of Excellence after taking into consideration all of the program criteria, including cost, accessibility and business needs. Satisfaction of the program criteria is not a guarantee of designation.